



Order Reschedule and Cancellation Policy

EOS Power India Private Ltd believes in helping its customers as far as possible, and has therefore a liberal Order Reschedule and Cancellation Policy. Under this policy:

Order Reschedule Policy:

1. Standard products, defined as those products not having a custom part suffix, may be rescheduled as follows:

- I. Product scheduled to ship within thirty (30) days may not be rescheduled.
- II. Rescheduled line items must be taken within sixty (60) days of the original ship date.
- III. Only one reschedule per line item is permitted.
- IV. Rescheduled line items may not be cancelled.
- V. Items may only be rescheduled in minimum ship quantity batches.
- VI. Cancellations are accepted for standard products up to 30days ARO

2. Modified Standard Products are defined as the products where standard products are modified to customer required modifications in terms of Voltage /Connectors /Thermal management /Mechanical arrangements etc. Modifications which will not impact any part of Safety and Regularity product approvals would fall under this category. Custom Design products are defined as products which are designed and manufactured to customer specifications.

Modified standard and custom designed products may be rescheduled as follows

- I. Product scheduled to ship within thirty (30) days may not be rescheduled.
- II. Rescheduled line items must be taken within sixty (60) days of the original ship date.

- III. Only one reschedule per line item is permitted.
- IV. Rescheduled line items may not be cancelled.
- V. Items may only be rescheduled in minimum ship quantity batches.
- VI. Modified standard and/or custom design products are non-returnable.
- VII. For modified standard products and custom designs, cancellations are not accepted.

Order Cancellation Policy:

EOS Power retains the right to cancel any unfilled order without notice to Purchaser in the event that Purchaser becomes insolvent, adjudicated bankrupt, petitions for or consents to any relief under any bankruptcy reorganization statute, or becomes unable to meet its financial obligations in the normal course of business.